**FREQUENTLY ASKED QUESTIONS**

Meta Title: Frequently Asked Questions (FAQs) - OnlineAssignmenthelp.com

Meta Description:Get accurate and relevant answers to all your queries in this FAQ page. Right from service related questions to payment queries, all your answers are posted here.

**Want to clarify your doubts before availing our services? Get all your answers here!**

**This section exclusively caters to your queries and seeks to provide you with relevant answers**

**Frequently Asked Questions (FAQs)**

**General Queries**

**Why choose OnlineAssignmenthelp.com?**

Our outstanding service makes us the topmost choice of students across the world

* We guarantee you 1st Class and 2:1 essay, dissertation and all other assignment help material written by professional assignment makers, subject matter experts and industry practitioners
* All assignments are delivered within stipulated deadline
* Supreme quality writing is offered in the copies
* Most affordable price in the market
* 24x7 live support from qualified customer service executives

Try out our services and know the difference!

**What all variety of writing services do you provide?**

We provide custom-written academic assignments in the following categories:

* Essay
* Dissertation
* Thesis
* Research Paper
* Term Paper
* Coursework
* Homework
* Thesis Writing
* Case Studies
* MBA projects
* Literature Review
* Books Reports

Just for your knowledge, we offer assignment writing help in almost all the subjects under the sky.

**What is the standard of writing practiced at OnlineAssignmenthelp.com?**

Our expertise lies in providing only 1st class or 2:1 standard papers. The credit for this goes to our experienced team of writers and researchers. They are considered as the best in their jobs.

**Why should I trust OnlineAssignmenthelp.com?**

We have been in the academic writing industry for almost a decade and the trust that our customers put on us speaks for itself. We strive to keep you ahead of your competitors by offering you a completely referenced and fully formatted original custom written paper. This in turn helps you to achieve academic excellence. Our customer support desk is live 24x7 to help you stay connected with our writers till your assignment is delivered.

Trust us and we will never let you down.

**Do you resell papers?**

Absolutely No! All the papers provided by us are custom-made and caters to individual customers. You can remain completely assured that we have not supplied you an already delivered paper; and even your paper will not be delivered to anyone else.

**Can I interact with my assigned writer?**

Right now, you can’t talk to our writers directly as it is against our company policies. We are working on it. But you can always talk to our customer care executives if you want to convey your messages or pass on additional requirements to your assigned writer. Our customer support executives act as a bridge between the writers and the student-customers and ensure all the requirements are met in the final paper.

**How long will you retain my assignment before deleting it?**

Your assignment will show in your student account registered with us for a year. The paper will also remain in our repository for 365 days. Then, it will get automatically deleted from our system and won’t show in your account as well.

**Support Queries**

**Do you take orders through phone calls?**

Yes, we do take orders over phone. Our helpline number is +61-390-710-161. You can call us any time – be it day or night. Our telephone lines are active 24x7.

**Can your writers complete assignment in 2 hours?**

You will be glad to know that we are known across the world for delivering assignments within 2 hours. Students rely on our writers when it comes to urgent assignments. But just for your information, this express delivery falls under our premier service. This means you have to pay some extra dollars, pounds or Euros to get delivery within 2 hours.

**I failed to find my subject in your catalogue. Will your writers be able to do it?**

Our catalogue is based on the most sought after subjects. So, you may not find your subject in it. But as mentioned on our portal, we write assignments on all the subjects under the sky. No such subject exists on which we haven’t or cannot provide assignments.

**Do you have experts for all the subjects?**

Yes, we have hired expert writers for all the subjects. In fact all our experts have completed their Ph.D. in their respective subjects. We have selected writers and researchers with utmost precision from all fields of study.

**Policy Queries**

**What is your site’s privacy policy?**

We will collect and store your information, but with strict privacy! We assure to keep all your personal details fully confidential. We will never disclose your information to third parties. OnlineAssignmenthelp.com takes extra care to safeguard user privacy. We remain committed to maintaining the secrecy of the personal information provided by our users while accessing our site and/or in the process of availing our writing services.

**What is your refund policy?**

We refund your money only if you fail. However, the proof of failure needs to be produced within 30 days of delivering the assignment. Any request after that will not be entertained. Once you produce the proof of failure, you will get 50 percent amount back. The remaining amount cannot be returned as the writer takes it before starting with the work. However, as a punishment, we blacklist the writer and discontinue with his or her services from immediate basis. Know more about our refund policy in the valid section on the site.

**What is your revision policy? Do you charge the clients for revisions?**

Well, honestly speaking, we don't charge for revision unless the client changes the requirements. Revision is completely free of cost. But similar to the refund request, rework is also not entertained after a period of 30 days.

**Service Related Queries**

**Can you write on any topic?**

As mentioned at multiple places on our website, our writers come from all fields of study and hence can write on any topic under the sun. Our experts have extensive knowledge in their respective subjects and can write on the rarest of rare topics. To confirm, you can speak to our customer support executives or mail us your topic.

**Will your assignment be considered as plagiarized?**

No! Since we never resell assignments, each of our assignment is written from scratch and is unique in its style, content, referencing and formatting. We believe in the idea of making the students learn through our assignment help materials. Hence, each of the paper is written specific to the individual student’s requirements.

**How much time it usually takes to finish a normal assignment?**

This is directly proportional to the subject, topic and the deadline specified by the student. Neither do we hurry in delivering the assignment nor delay. Our writing team works under pressure 24 hours a day 7 days a week just to ensure that the paper reaches the hands of your professors on time. On an average, the papers are completed and delivered between 4 hours and 4-weeks’ time frame based on the deadline set by you.

**Is it ethical to take assignment writing help from your writers?**

Why not? Don’t we approach private tutors when we get stuck with a complicated chapter or topic? Similarly, if a student needs help in writing an essay, dissertation, thesis or for that matter, any other assignment, they can always approach our writers. See it this way, all students are not born with brilliant minds; they do require some external assistance to excel in academics. In fact, even brilliant minds also require help from tutors if they are busy with part-time jobs or facing time constraint to complete their papers. It’s completely ethical; nothing to worry!

**Do your writers appear for online exams?**

Yes, our experts can appear for online tests on your behalf. But for this, you need to share with them all the relevant details like exam pattern, types of questions whether it is objective, descriptive or multiple choice questions (MCQ), your login details; and of course, a decent time frame to prepare for the test. Finally, a day before the exam, you need to make the full payment. If the full payment is not received, the expert will not appear for the test.

**Can you rephrase or paraphrase an assignment for me?**

Yes, we can paraphrase assignments for you. Our experts have the skills to do it in a manner that the writing won’t show as plagiarized. The idea is to retain the essence of the already existing assignment and the studies mentioned in it.

**Payment Queries**

**Does OnlineAssignmenthelp.com offer discounts on assignments?**

Yes, we have got several discount packages for both first-timer and repeat customers. To know about the offers and bulk order discounts, contact our customer support executives through live chat, mail or over the phone.

**What is the mode of payment?**

Payments can be made through Paypal, Bank Account Transfer, Credit Cards or Debit Cards, Plimus, Western Union and MoneyGram,

**What all currencies are accepted?**

We usually prefer USD and GBP (in case of UK). However, we do accept payments in AUD, SGD and NZD.

**Are part payments or installments allowed?**

We allow partial payments but only in two installments. The first one i.e. 50 percent of the amount needs to be paid in advance so that the writer can start the work. The remaining 50 percent needs to be cleared before taking the delivery of the paper.

Exceptions can be made for bulk orders worth over 400 USD. In this case, you can make payment in 3-4 installments. But here, we will not do the whole work unless we keep getting the remaining installments. For instance, if you pay us 100 out of 400 USD, we will do 25 percent of the work. Then you need to pay us again so that we can continue with the work.

**More Queries? Chat With Us, Now!**